



Terms and conditions

Tentative bookings:

All tentative bookings will be held for a period of 7 days. After this time the date will not be held. Extensions will be granted when required.

Confirmation of booking:

To confirm your booking we require a deposit of \$200.00 (or as agreed). Payment plan options are available. A confirmation receipt will be issued confirming the date & agreed price. For wedding bookings under \$500.00 the deposit amount would be \$100.00

By paying a deposit for an event, the client agrees that once paid, the deposit is non refundable

Final Payment:

The balance of the account is payable 14 days prior to the event and can be paid in the following ways: cash, bank cheque, direct deposit or by credit card - via Pay Pal

Cancellations:

If cancellation occurs inside of the 14 days from the intended event date, full balance should have been paid by this time and will not be refunded.

Inclement weather:

In the event of extreme weather conditions preventing you from holding your ceremony at your requested outdoor site, money will not be refunded. Ceremonies I do will do their best to set up and coordinate your ceremony at an alternate location of your choice. In an emergency like this, a minimum of 5 hours notice would be needed to accommodate your change of plans. In the unfortunate event that this may take place, the client understands the risks of choosing to hold their wedding ceremony in an outdoor location and will not hold ceremonies I Do responsible for anything that may not go to plan.

If, in such event you decide to proceed at the original location, ceremonies I Do will supply large white golf umbrellas for the bridal party at no extra cost.

In the event of torrential rain, Ceremonies I Do has the right to withhold rolling out carpet runners if it is decided that it would be detrimental to the on going condition of the carpet.

Ceremonies I do reserves the right to refuse the rolling out of aisle carpets in rain or muddy conditions.

In the event of extreme winds, Ceremonies I Do has the right to refuse the use of market umbrellas, arches, canopies, flags or marquees if we deem it unsafe for our equipment or the general public.

Availability of products and services:

Not all stock is kept on hand and may not be available without sufficient notice. We recommend confirming all requirements as early as possible to avoid disappointment. Availability of products and services are only guaranteed upon receipt of your deposit. Once confirmed with a deposit, only items stated in your order are guaranteed and any further requests are again subject to availability until we have confirmed availability by including in your order.

Loss/Damages:

All items remain the property of Ceremonies I Do and clients will be charged for loss or damage of any items. The payment for loss or damage of any items must be finalised within one month of the event date.

Changes and further requirements:

Definite numbers, requirements and color schemes are to be finalised at least 4 weeks prior to the event date. Further requests and/or increases in numbers within 4 weeks of event date are not always possible however will be accommodated when viable. Reductions in guest's numbers and/or requirements within 4 weeks of event date will not be refunded.

Delivery:

A Delivery and set up fee will apply depending on your wedding location and will be clearly stated in your quote.

PLEASE NOTE: beach weddings will not be set up any further than 20 metres from the entrance path to the beach. Large cliffs or steep and long entrance paths with stairs are not included in the standard delivery and set up fee. Ceremonies I Do reserves the right to refuse set up if these conditions are not met without prior notification. In some cases higher delivery and set up fee may be arranged.

Permits:

The client is responsible for obtaining any ceremony or event permits that may be required. A copy of these permits must be supplied to Ceremonies I Do no later than 14 days prior to your event. Ceremonies I Do will not accept responsibility for clients not adhering to permit regulations.

Ceremony Location:

If the exact location of the ceremony can not be established via written or verbal instructions to Ceremonies I Do, An \$80.00 fee will be charged for a call out visit to be shown in person.

Clean up:

Please read your permit regulations carefully. The use of paper confetti, rice or any other form of compact streamer is usually not permitted. Although Ceremonies I Do offer a clean up service, we can not be held responsible for any small paper confetti particles left behind. It is up to the client to inform their guests on confetti regulations.

Unless you have booked a drink serving package or have made agreed arrangements with us, Ceremonies I Do will not be held responsible for cleaning up empty drink bottles and cans that have been offered to your guests attending your ceremony.

Advertising:

In accepting our quote, the client is agreeing to the possibility of photos being taken of their wedding for use in our advertising

Liability:In no event shall Ceremonies I Do and their respective affiliates, be liable for any injury, loss, claim, damage, or any special, exemplary punitive, incidental or consequential damages of any kind, whether based in contract, tort or otherwise, which arises out of or is in any way connected with use of services or equipment supplied by Ceremonies I Do.

Clients accept these terms and conditions upon payment of deposit